

TAB 13: Service Level Agreement

Formación AulaTec is a comprehensive initiative of professional development, curriculum integration, and technical training services focuses, in an integrated manner, on the day-to-day work educators carry out in their classrooms. This project offers a broad array of in-person services, complemented by information and communication technologies for a high-quality offering in the modalities authorized by the Department of Education, and requested services.

According to the proposed Professional development services in the proposal PRDE-OSIATD-2018-002 Mobile Devices, Professional Development and Project Management, the Service Level Agreement (“SLA”) is applicable in the Section B.4, the report. The proponent will be reporting Professional development statistics and findings on training progress and support categories requested by an provided to educators and administrative staff. We, the proposer, will be complying with the “SLA” that are established in the contract for the filing of reports and documents that are required according to the service.

The proponent undertakes to comply with the work plan and approved dates of service. The proposer will submit the necessary statistics to demonstrate the findings and achievements of the professional development interventions. The proposer will comply with the stipulations, reports and documents established in the contract, as applicable to the service to be offered.



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